HHG[®] Hotels & resorts



Malomalo Primary School

Journey To Tomorrow

Summary of Q2 2023 Activities InterContinental Fiji Golf Resort & Spa

APRIL - JUNE 2023

A Message From Our General Manager



About this Quarterly Journey to Tomorrow report

At InterContinental Fiji Golf Resort & Spa, our colleagues do great work to protect our environment and improve our community every day. Feedback from our guests is that they want to know more about these initiatives, therefore our Sustainability Committee will prepare a quarterly report that lists all the activities and initiatives that take place.

This report features information and data from our social and sustainability activities, which are led by our dedicated Sustainability Committee and Diversity, Equity & Inclusivity (DE&I) Committee unless otherwise specified. All financial figures are presented in F.J. dollars. Please note that the information provided in this report is not a guarantee or promise of future results, business activities, or performance.

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I am excited to share news about our Q2 <u>Journey to Tomorrow</u> initiatives, which included environmental sustainability, employee well-being, diversity, equity and inclusion.

InterContinental Fiji Golf Resort & Spa remains deeply committed to sustainability, actively working to protect the environment for future generations. We are firmly committed to advancing sustainable tourism and playing an active role in shaping the future of the travel industry. In celebration of World Environment Day, the resort teamed up with Australian Cricketer Alex Carey to launch our new eco-friendly activities. In Fiji, the ocean holds immense importance to the livelihood of the people, therefore we have an added sense of motivation for fostering positive change.

We also positively impacted the environment by engaging in initiatives that give back to the ocean, such as planting corals, cleaning beaches, and planting mangroves. Our guests have the unique opportunity to participate in our <u>coral planting</u> <u>safari</u>, actively contributing to restoring damaged reefs and supporting marine biodiversity. Embracing the Journey to Tomorrow initiatives, the resort engaged in collective endeavours with its guests to create a greener, more sustainable world, thereby securing a brighter and more promising future for future generations.

The resort also held an annual week-long celebration, called Celebrate Service Week, to recognise and appreciate the commitment of our colleagues. We arranged various fun activities, special meals, and health and wellness programs to express gratitude for our people and foster a sense of camaraderie within the organisation.

InterContinental Fiji Golf Resort & Spa is dedicated to positively impacting the communities we operate in and we actively support education. Many guests have generously donated to Malomalo Primary School, providing direct and tangible support to the school and its students.

IHG Hotels in Fiji, through our Diversity, Equity and Inclusion (DE&I) Committee, embraced inclusivity, acceptance, and diversity by commemorating Pride Month. We champion equality for LGBTQIA+ individuals and strive to embed inclusivity into our daily operations through ongoing training programs and diversity initiatives, reinforcing our commitment to equality and respect for all.

At InterContinental Fiji Golf Resort & Spa, we remain dedicated to upholding our values of sustainability, diversity, equity, and inclusion. We are committed to creating a brighter future for our team members, guests, and the planet.

Thank you for your continued support.

Lachlan Walker

General Manager



World Environment Day

As the world grapples with environmental challenges, InterContinental Fiji Golf Resort & Spa continue to step up our commitment to protecting the planet for future generations.

InterContinental Fiji Golf Resort & Spa takes pride in promoting sustainable tourism and shaping the future of the travel industry. The Resort was thrilled to collaborate with Australian Cricketer, Alex Carey, to launch our new sustainable initiatives and eco-friendly practices. Alex visited the resort with his family in May and they loved participating in all the environmental activities.

"Incorporating eco-friendly activities into our holiday not only provided us with endless hours of fun with our kids but it was also a great way to help give back to the environment whilst travelling. It's great to see resorts like InterContinental Fiji incorporating their commitment to sustainability into hands-on activities for travellers to experience" said Alex.

We are confident that Alex's visit will be an inspiration for our guests, as we continue our sustainability efforts, we aim to raise awareness and encourage others to embrace responsible travel practices.

Learn more on InterContinental Fiji Golf Resort & Spa Strengthens Commitment To Sustainability With New Initiatives for Travellers





Mission Pacific Recycling Initiative

In April 2023, InterContinental Fiji Golf Resort & Spa embarked on a partnership with Mission Pacific, a PET bottle and aluminium can 'recovery/recycle' program. Through this collaboration in the last 4 months, the resort has recycled nearly 30,000 PET bottles and aluminium cans that would have otherwise ended up in landfills.

By diverting these items from the waste stream, the resort has taken a major step in promoting sustainability and responsible waste management to our colleagues and customers. These recycled PET bottles and aluminium cans were not only prevented from ending up in landfills but were also sent for further processing overseas, ensuring they are repurposed efficiently and effectively.

The positive outcome of this recycling effort also translated into a financial benefit for our colleagues. The Mission Pacific Program paid the resort a redemption fee for every PET bottle or aluminium can collected. As a result, the recycling initiative generated approximately FJ\$800, that was distributed into staff gratuities for the hardworking and dedicated colleagues of the resort.

Read more on https://www.fiji.intercontinental.com/intercontinental-fiji-launches-newrecycling-initiative



TURN DRINK CANS GLASS & PET BOTTLES INTO CASH FOR YOU!

THE RESORT EARNS 2.5 CENTS PER CAN **OR BOTTLE THAT GETS RECYCLED**

COLLECT Bottles and cans. Holler Powernoe

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Seperate into dedicated bins available at different venues around the Resort.

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Money earnt from recycling initiative will be distributed to staff tips every month.

o learn more, please contact your HR colleagues

Coral Planting Safari

Together with our guests, InterContinental Fiji Golf Resort & Spa actively engages in initiatives that give back to the ocean, including planting corals, cleaning beaches, and planting mangroves. These collaborative efforts not only enhance the health and resilience of marine ecosystems but also create an immersive and rewarding experience for guests, fostering a deeper connection with the ocean and its conservation.

Our guests now have the unique opportunity to participate in coral planting initiatives through our Coral Planting Safari, which can be booked with Reef Safari for FJ\$99 per person. Under the guidance of expert marine biologists, you can learn about the importance of coral reefs and their conservation. Equipped with the necessary tools, our guests actively contribute to the restoration of damaged reefs by planting coral fragments onto underwater structures. By engaging in this hands-on experience, our guests not only witness the fragile beauty of these ecosystems but also play a crucial role in safeguarding their future and supporting marine biodiversity.

Learn more on Coral Reef Restoration Program





Celebrate Service Week

At InterContinental Fiji Golf Resort & Spa, we hold a week-long celebration annually to recognize the commitment and enthusiasm of our people, with a special focus on the front-line teams who consistently provide exceptional service to our guests.

Throughout the week, our colleagues are shown appreciation through various activities and gestures. Special breakfasts, morning teas, and other special treats are organized to acknowledge their hard work. A free health and wellness program is also included in the festivities, promoting the importance of health and well-being to our people. We also hold initiatives such as beach clean ups, mangrove planting and a blood drive, displaying a commitment to environmental stewardship and community engagement. It creates a vibrant atmosphere where colleagues feel recognized and supported, fostering a sense of camaraderie and motivation within the organization.

Celebrate Service Week is a global IHG initiative where our hotels and resorts around the world take time recognize our colleagues and their contributions.

Learn more about some of the initiatives we organise for our people at <u>https://www.facebook.com/ICFijiHRcorner</u>





School Visits – InterContinental Fiji Guests

At InterContinental Fiji Golf Resort & Spa, we are deeply committed to making a positive impact on the communities we serve, and we believe in the power of education and its ability to transform future generations.

Many of the Resort's guests have embraced the opportunity to make a difference by generously donating to Malomalo Primary School during their stay. These donations, both monetary and inkind, have a direct and tangible impact on the school and its students.

Brian Hsu & his family and Talaylin Zappa embraced the spirit of giving and generously donated stationery, supplies and monetary contributions to support the educational journey of these young learners during their recent stay in June 2023.

Interested in participating? Email <u>HR.Fiji@ihg.com</u>



Pride Month

At IHG Hotels & Resorts, we believe in the power of inclusivity, acceptance, and celebrating diversity. As we embrace the vibrant colours of the rainbow, we join the global community in commemorating Pride Month – a time to honour and support the LGBTQIA+ community.

Understanding that fostering a welcoming environment for all guests and colleagues is vital, IHG Hotels & Resorts in Fiji recognize the importance of championing equality for LGBTQIA+ individuals. By embracing and celebrating Pride month, we demonstrated our unwavering support for the LGBTQIA+ community, reinforcing our values of inclusivity and respect.

In line with IHG's commitment to Diversity, Equity and Inclusion (DE&I), these initiatives go beyond a month-long celebration. Our properties in Fiji continually strive to embed inclusivity into their daily operations, policies, and practices. Through ongoing training programs, resource groups, and diversity initiatives, we ensure that our commitment to equality and respect for all remains at the forefront of our culture.



Donations in-kind

Our team at InterContinental Fiji Golf Resort & Spa team recently embarked on a mission to nearby villages. We donated a total of 53 mattresses, identical in quality to those used in our resort's rooms, to households in need. Our team were welcomed with gratitude and happiness, reaffirming our commitment to being responsible and compassionate member of our community.

We are deeply grateful for the opportunity to serve the community and remain committed to creating a positive impact on the lives of our neighbours. Together, with kindness and generosity, we can build a brighter and more caring future for everyone in our extended family.





HOTELS & RESORTS

Thank You