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InterContinental Fiji Golf Resort & Spa

Journey To Tomorrow

Summary of Q4 2023 Activities InterContinental Fiji Golf Resort & Spa

OCTOBER - DECEMBER 2023

A Message From Our General Manager



About this Quarterly Journey to Tomorrow report

At InterContinental Fiji Golf Resort & Spa, our colleagues do great work to protect our environment and improve our community every day. Feedback from our guests is that they want to know more about these initiatives, therefore our Sustainability Committee will prepare a quarterly report that lists all the activities and initiatives that take place.

This report features information and data from our social and sustainability activities, which are led by our dedicated Sustainability Committee and Diversity, Equity & Inclusivity (DE&I) Committee unless otherwise specified. All financial figures are presented in F.J. dollars. Please note that the information provided in this report is not a guarantee or promise of future results, business activities, or performance.

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I am excited to share news about our Q4 <u>Journey to Tomorrow</u> initiatives, which included environmental sustainability, employee well-being, diversity, equity and inclusion.

In a joint charitable endeavour, we demonstrated our commitment to community well-being through monetary donations to the Fiji Cancer Society and WOWS Kids Fiji. Both charities play an important role in awareness and treatment for cancer patients in Fiji.

Our hotels in Fiji, which include InterContinental Fiji Golf Resort & Spa, Grand Pacific Hotel, and Holiday Inn Suva, collaborated with Lifeline Fiji in November 2023 to increase awareness around mental health issues and suicide prevention for our colleagues. We also raised funds for Lifeline Fiji through donations from coffee sales, Movember cocktails and Movember Spa treatments, and we provided sponsorship for the Lifeline Fiji Gala Dinner.

Our 2024 Festive Season celebrations had a Sustainability theme to support our Journey to Tomorrow goals. From sustainable Christmas trees to a "Star of Hope" coral reef frame, we reinforced our commitment to environmental sustainability and waste reduction.

In a significant project for our local community, we purchased 27 water tanks for nearby Vusama Village and leveraged our standing in the tourism industry to provide more fresh water to a community that has not had running water for 10 years.

At InterContinental Fiji Golf Resort & Spa, we remain steadfast in upholding our values of sustainability, diversity, equity, and inclusion, dedicated to creating a brighter future for our team members, guests, and the planet. Your continued support is deeply appreciated.

Thank you for your continued support.

Lachlan Walker General Manager

Pinktober – IHG Hotels & Resorts

In October 2023, IHG Hotels & Resorts collaborated with the Fiji Cancer Society to raise funds and awareness for cancer in the country. Fiji Cancer Society is an independent charity organization and is the country's largest source of information on adult cancer, its effects and support services.

InterContinental Fiji Golf Resort & Spa, Grand Pacific Hotel, and Holiday Inn Suva joined forces to raise funds through various food and beverage activations and Spa treatments during the month of October. A percentage of the proceeds from these initiatives were donated to Fiji Cancer Society to support their important work.

This collaborative effort supports IHG Fiji's dedication to making a positive contribution to local communities. By actively supporting organizations integral to health and well-being, IHG Fiji exemplifies its broader commitment to corporate social responsibility and community welfare.





Litter for a Latte

We were thrilled to introduce our newest environmental initiative, "Litter for a Latte," in October 2023. The program aimed to unite our local community to conduct regular beach cleanup activities, to combat the harmful effect of plastic pollution to our oceans.

Every Saturday morning at 8 am, guests, colleagues, and local residents come together for a revitalizing beach cleanup. As a token of appreciation, participants are offered a complimentary barista coffee and those who return with a bag of litter receive a complimentary drink voucher for two local beers or glasses of house wine.

Additionally when tides permit, the resort employs its beach cleaner to efficiently collect hidden debris.

The "Litter for a Latte" initiative is not just about a beach clean-up; it showcases our commitment to environmental stewardship. In Q4 2023 alone, our team and guests of the resort collected more than 400kg of rubbish from Natadola beach. This initiative exemplifies how businesses can actively participate in preserving the environment and fostering a sense of community and shared responsibility.



WOW'S Kids Fiji – Shave it or Save it

In a display of unity and compassion, the management teams at InterContinental Fiji Golf Resort & Spa, Grand Pacific Hotel & Holiday Inn Suva came together to support WOWS Kids Fiji through the Shave it or Save it program. WOWS Kids Fiji is a local charity with a mission to support families with children living with cancer and raise awareness for child cancer issues in Fiji.

This collaborative initiative saw the three IHG properties raise a collective sum of **FJ\$50,000** in a dedicated effort to make a meaningful impact on the lives of children facing the challenges of cancer.

This collaborative initiative stands as a testament to the ethos of compassion ingrained within the management teams of the three hotels. It also demonstrates sincere dedication to creating a positive change beyond the confines of the hospitality industry.



Mental Health Awareness Month – November 2023

In November 2023, IHG Hotels & Resorts in Fiji collaborated with Lifeline Fiji - a 24/7 national crisis support line dedicated to mental health and suicide prevention. InterContinental Fiji Golf Resort & Spa, Grand Pacific Hotel, and Holiday Inn Suva jointly contributed by donating all coffee sales on Saturday, 4th November 2023 to Lifeline Fiji, supporting their vital work in mental health advocacy.

Additionally, Spa InterContinental and GPH Day Spa donated 10% of their special Movember treatment proceeds to Lifeline Fiji. The Food & Beverage team at InterContinental Fiji also contributed by dedicating a Movember-themed cocktail, directing a portion of the sales to Lifeline Fiji. This collaborative effort demonstrated IHG Hotels & Resorts' commitment to supporting Lifeline Fiji's mission.



Grand Pacific Hotel further solidified this partnership by graciously sponsoring the venue for Lifeline Fiji's Gala Dinner, showcasing the IHG's dedication to community well-being. These combined efforts reflect IHG Hotels & Resorts' alignment with Lifeline Fiji in promoting mental health awareness and suicide prevention.

The Horse Sanctuary Fiji

On the 7th of November 2023, InterContinental Fiji Golf Resort & Spa hosted a lively Melbourne Cup Beach Party featuring live stream coverage of the race that stops a nation. 10% of the proceeds from the Beach Party were donated to the Horse Sanctuary Fiji, a non-profit organization and rehabilitation centre for horses located in Navua.

The Horse Sanctuary Fiji functions as a pivotal establishment for horse welfare, actively engaging in outreach programs, on-site rehabilitation, and rescue missions.

With the funds raised, InterContinental Fiji Golf Resort & Spa purchased 4 garden hoses, 50 metres of shade cloth and professionally printed 300 posters to assist Horse Sanctuary Fiji with their community outreach.





Celebrating A Sustainable Festive Season

Embarking on a journey spanning from land to sea, the Engineering team at InterContinental Fiji Golf Resort & Spa crafted a sustainable Christmas tree to celebrate the 2024 Festive Season. Simultaneously, the Engineering team helped our on-site Dive Operator Reef Safari to create a mesmerizing 'Star of Hope' Christmas coral reef frame. Anticipated to transform into a vibrant new reef and serve as a habitat for numerous fish by next Christmas, this initiative showcases the resort's commitment to environmental sustainability.

The 2023 festive celebrations at InterContinental Fiji Golf Resort & Spa unfolded in diverse forms, ranging from time-honoured traditions to innovative practices that foster a connection with the natural world.



Vusama Village Water Tanks

Nearby Vusama Village has not had running water for more than 10 years, with the residents grappling with this lack of basic infrastructure on a daily basis.

Recognizing this fundamental need, InterContinental Fiji Golf Resort & Spa donated 10 water tanks to Vusama Village in September 2023 to assist with e storage of water that is delivered by truck on a fortnightly basis.

In December 2023, InterContinental Fiji Golf Resort & Spa delivered another 17 water tanks to the village. This increased the village's storage capacity to 167,000 litres across 52 water tanks.

InterContinental Fiji Golf Resort & Spa then worked with Water Authority of Fiji to increase the frequency of truck deliveries of water, so that residents of Vusama Village had access to more fresh water on a daily basis.



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Thank You